



Open Banking - Sharing your data and making payments through other providers: how are we doing?

Since 2018, you've been able to share your Barclays data with other companies so that you can use their services and make payments through them. For example, you might want to share your Barclays data with a company that lets you operate all your accounts from one place. This is called 'Open Banking'.

To make sure you're getting the best service from us when you use Open Banking, we've put together the data below, which tells you how well we're performing. It shows how fast our service has been and whether there have been times when it isn't available.

Most of them compare our Open Banking services to our digital banking services. By 'digital banking services', we mean the Barclays.Net and Barclays iPortal

Is our Open Banking service available consistently?

Percentage time available - This information compares the amount of time our Open Banking service was available to the amount of time our digital banking services were available over the last three months.

Sometimes we plan outages so that we can release new features or carry out maintenance. We've included all the time our Open Banking service and digital banking services weren't available in the table, whether or not the outage was planned. We always let our customers know when we've planned outages and we give them details of other ways of doing their day-to-day banking.

Date	Open Banking Service		Barclays.Net		Barclays iPortal	
	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)	Uptime (%)	Downtime (%)
01 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
02 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
03 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
04 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
05 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
06 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
07 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
08 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
09 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
10 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
11 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
12 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
13 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
14 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
15 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
16 Oct 2020	100.0%	0.0%	100.0%	0.0%	71.9%	28.1%
17 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
18 Oct 2020	100.0%	0.0%	100.0%	0.0%	79.2%	20.8%
19 Oct 2020	98.3%	1.7%	100.0%	0.0%	0.0%	100.0%
20 Oct 2020	100.0%	0.0%	100.0%	0.0%	75.0%	25.0%
21 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
22 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
23 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
24 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
25 Oct 2020	92.2%	7.8%	100.0%	0.0%	100.0%	0.0%
26 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
27 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
28 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
29 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
30 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
31 Oct 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
01 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
02 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
03 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
04 Nov 2020	99.9%	0.1%	100.0%	0.0%	100.0%	0.0%
05 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
06 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
07 Nov 2020	100.0%	0.0%	86.5%	13.5%	100.0%	0.0%
08 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
09 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
10 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
11 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
12 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
13 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
14 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
15 Nov 2020	100.0%	0.0%	100.0%	0.0%	79.2%	20.8%
16 Nov 2020	100.0%	0.0%	25.0%	75.0%	0.0%	100.0%
17 Nov 2020	100.0%	0.0%	94.6%	5.4%	75.0%	25.0%
18 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
19 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
20 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
21 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
22 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
23 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
24 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
25 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
26 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
27 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
28 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
29 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
30 Nov 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
01 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
02 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
03 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
04 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
05 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
06 Dec 2020	100.0%	0.0%	100.0%	0.0%	79.2%	20.8%
07 Dec 2020	100.0%	0.0%	100.0%	0.0%	0.0%	100.0%
08 Dec 2020	100.0%	0.0%	100.0%	0.0%	25.0%	75.0%
09 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
10 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
11 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%

12 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
13 Dec 2020	99.6%	0.4%	100.0%	0.0%	100.0%	0.0%
14 Dec 2020	100.0%	0.0%	75.0%	100.0%	100.0%	0.0%
15 Dec 2020	93.6%	6.4%	25.0%	75.0%	100.0%	0.0%
16 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
17 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
18 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
19 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
20 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
21 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
22 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
23 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
24 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
25 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
26 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
27 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
28 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
29 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
30 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%
31 Dec 2020	100.0%	0.0%	100.0%	0.0%	100.0%	0.0%

How quickly are Open Banking payments made, compared to payments made using our digital banking services?

Response time in milliseconds - This information compares the amount of time it took for a company to make an Open Banking payment that you'd authorised to the amount of time it took using our digital banking services. There isn't any information for Barclays iPortal in this table because those payments are completed in another system.

Date	Open Banking Service v3.1	Barclays.Net
01 Oct 2020	494	2361
02 Oct 2020	483	2362
03 Oct 2020	493	2363
04 Oct 2020	520	2296
05 Oct 2020	494	3241
06 Oct 2020	518	3198
07 Oct 2020	455	2327
08 Oct 2020	478	2467
09 Oct 2020	477	2393
10 Oct 2020	478	2395
11 Oct 2020	484	2687
12 Oct 2020	497	3593
13 Oct 2020	577	3190
14 Oct 2020	498	2648
15 Oct 2020	489	2354
16 Oct 2020	498	2624
17 Oct 2020	503	2403
18 Oct 2020	506	2338
19 Oct 2020	493	3373
20 Oct 2020	488	3106
21 Oct 2020	495	2196
22 Oct 2020	487	2187
23 Oct 2020	494	2243
24 Oct 2020	492	2262
25 Oct 2020	441	2173
26 Oct 2020	530	4087
27 Oct 2020	662	3161
28 Oct 2020	637	2179
29 Oct 2020	629	2219
30 Oct 2020	572	2236
31 Oct 2020	594	2141
01 Nov 2020	604	2705
02 Nov 2020	590	3250
03 Nov 2020	581	3637
04 Nov 2020	692	2614
05 Nov 2020	600	2848
06 Nov 2020	575	2731
07 Nov 2020	568	4399
08 Nov 2020	560	5689
09 Nov 2020	549	13938
10 Nov 2020	566	4595
11 Nov 2020	571	8691
12 Nov 2020	576	5541
13 Nov 2020	576	3036
14 Nov 2020	590	2874
15 Nov 2020	580	2697
16 Nov 2020	574	4993
17 Nov 2020	576	2834
18 Nov 2020	577	2474
19 Nov 2020	588	3906
20 Nov 2020	586	4183
21 Nov 2020	592	2719
22 Nov 2020	585	2872
23 Nov 2020	606	3075
24 Nov 2020	638	3602
25 Nov 2020	686	2410
26 Nov 2020	598	2833
27 Nov 2020	582	6420
28 Nov 2020	609	3271
29 Nov 2020	593	3439
30 Nov 2020	576	2859
01 Dec 2020	601	2325
02 Dec 2020	622	3508
03 Dec 2020	611	3049
04 Dec 2020	633	3880
05 Dec 2020	610	2721
06 Dec 2020	587	2811
07 Dec 2020	585	2647
08 Dec 2020	582	13900
09 Dec 2020	551	3166
10 Dec 2020	546	3325
11 Dec 2020	564	2880
12 Dec 2020	580	4130
13 Dec 2020	489	3249
14 Dec 2020	564	1798

15 Dec 2020	537	1737
16 Dec 2020	567	3437
17 Dec 2020	592	2681
18 Dec 2020	550	2562
19 Dec 2020	558	2512
20 Dec 2020	560	2752
21 Dec 2020	551	2700
22 Dec 2020	546	2472
23 Dec 2020	543	2453
24 Dec 2020	544	2625
25 Dec 2020	587	3074
26 Dec 2020	569	2727
27 Dec 2020	566	2499
28 Dec 2020	559	2815
29 Dec 2020	688	2350
30 Dec 2020	563	2750
31 Dec 2020	569	2522

Account information performance

Response time in milliseconds - This information shows how quickly we provided data when we were asked for it by companies you authorised to request it. This is compared to the amount of time it took to access the same information using our digital banking services.

Date	Open Banking Service	Barclays.Net	Barclays iPortal
01 Oct 2020	525	1054	801
02 Oct 2020	521	1052	933
03 Oct 2020	512	1312	1398
04 Oct 2020	517	1595	1160
05 Oct 2020	530	1188	849
06 Oct 2020	528	1068	842
07 Oct 2020	517	1044	818
08 Oct 2020	505	1103	821
09 Oct 2020	518	1089	849
10 Oct 2020	509	5699	1432
11 Oct 2020	505	1779	1629
12 Oct 2020	521	1183	1118
13 Oct 2020	529	1133	1164
14 Oct 2020	531	1135	1117
15 Oct 2020	541	1127	1170
16 Oct 2020	542	1127	1039
17 Oct 2020	522	1683	1321
18 Oct 2020	520	1828	1231
19 Oct 2020	541	1159	1088
20 Oct 2020	540	1177	1116
21 Oct 2020	542	1149	1104
22 Oct 2020	545	1160	1128
23 Oct 2020	608	1137	1105
24 Oct 2020	546	1909	1194
25 Oct 2020	524	1737	1105
26 Oct 2020	572	1171	1126
27 Oct 2020	555	1141	1093
28 Oct 2020	543	1124	1140
29 Oct 2020	559	1149	1049
30 Oct 2020	566	1155	1080
31 Oct 2020	547	1605	1229
01 Nov 2020	545	1633	1236
02 Nov 2020	550	1189	1124
03 Nov 2020	569	1165	1090
04 Nov 2020	551	1175	1103
05 Nov 2020	575	1179	1110
06 Nov 2020	565	1194	1111
07 Nov 2020	538	1462	1352
08 Nov 2020	547	1528	1384
09 Nov 2020	559	1181	874
10 Nov 2020	560	1215	888
11 Nov 2020	553	1149	897
12 Nov 2020	560	1183	901
13 Nov 2020	568	1157	888
14 Nov 2020	570	1770	1467
15 Nov 2020	540	1871	1533
16 Nov 2020	564	1188	928
17 Nov 2020	577	1186	948
18 Nov 2020	577	1157	921
19 Nov 2020	578	1163	955
20 Nov 2020	546	1163	1026
21 Nov 2020	544	1809	1676
22 Nov 2020	605	1813	1830
23 Nov 2020	592	1256	1085
24 Nov 2020	594	1204	1076
25 Nov 2020	604	1205	6257
26 Nov 2020	616	1203	1105
27 Nov 2020	594	1201	1083
28 Nov 2020	578	1652	1889
29 Nov 2020	559	1642	1712
30 Nov 2020	583	1198	1045
01 Dec 2020	597	1565	1077
02 Dec 2020	585	1348	1077
03 Dec 2020	571	1224	1088
04 Dec 2020	593	1270	1197
05 Dec 2020	558	1373	2308
06 Dec 2020	542	1650	2257
07 Dec 2020	585	1185	1115
08 Dec 2020	553	1186	1100
09 Dec 2020	528	1184	1699
10 Dec 2020	523	1169	1080
11 Dec 2020	524	1213	1152
12 Dec 2020	528	2066	1611
13 Dec 2020	515	1428	1306
14 Dec 2020	526	1166	1104
15 Dec 2020	521	1164	1198
16 Dec 2020	530	1224	1130
17 Dec 2020	557	1185	1153

18 Dec 2020	544	1186	1117
19 Dec 2020	520	1896	1424
20 Dec 2020	517	1596	1555
21 Dec 2020	533	1143	1097
22 Dec 2020	533	1165	1082
23 Dec 2020	536	1190	1088
24 Dec 2020	532	1265	1182
25 Dec 2020	517	2553	1525
26 Dec 2020	516	2400	1666
27 Dec 2020	518	2019	1742
28 Dec 2020	524	1363	1421
29 Dec 2020	532	1251	1098
30 Dec 2020	525	1259	1144
31 Dec 2020	539	1367	1061

Checking you have enough money available for a payment

Response time in milliseconds - This information shows how quickly a company you used to make a payment was able to check you had enough money available. This is called 'confirmation of funds'.

Date	Open Banking Service v3.1
01 Oct 2020	649
02 Oct 2020	646
03 Oct 2020	669
04 Oct 2020	669
05 Oct 2020	626
06 Oct 2020	646
07 Oct 2020	633
08 Oct 2020	655
09 Oct 2020	665
10 Oct 2020	664
11 Oct 2020	671
12 Oct 2020	694
13 Oct 2020	654
14 Oct 2020	659
15 Oct 2020	655
16 Oct 2020	657
17 Oct 2020	746
18 Oct 2020	677
19 Oct 2020	680
20 Oct 2020	728
21 Oct 2020	673
22 Oct 2020	673
23 Oct 2020	669
24 Oct 2020	676
25 Oct 2020	566
26 Oct 2020	675
27 Oct 2020	678
28 Oct 2020	764
29 Oct 2020	678
30 Oct 2020	688
31 Oct 2020	671
01 Nov 2020	678
02 Nov 2020	691
03 Nov 2020	692
04 Nov 2020	704
05 Nov 2020	690
06 Nov 2020	671
07 Nov 2020	665
08 Nov 2020	680
09 Nov 2020	694
10 Nov 2020	690
11 Nov 2020	682
12 Nov 2020	680
13 Nov 2020	670
14 Nov 2020	672
15 Nov 2020	688
16 Nov 2020	679
17 Nov 2020	630
18 Nov 2020	622
19 Nov 2020	639
20 Nov 2020	617
21 Nov 2020	619
22 Nov 2020	631
23 Nov 2020	623
24 Nov 2020	663
25 Nov 2020	654
26 Nov 2020	651
27 Nov 2020	618
28 Nov 2020	611
29 Nov 2020	623
30 Nov 2020	608
01 Dec 2020	616
02 Dec 2020	630
03 Dec 2020	619
04 Dec 2020	621
05 Dec 2020	747
06 Dec 2020	644
07 Dec 2020	604
08 Dec 2020	774
09 Dec 2020	813
10 Dec 2020	842
11 Dec 2020	896
12 Dec 2020	879
13 Dec 2020	949
14 Dec 2020	877
15 Dec 2020	887
16 Dec 2020	857
17 Dec 2020	901
18 Dec 2020	831
19 Dec 2020	882
20 Dec 2020	892

21 Dec 2020	846
22 Dec 2020	853
23 Dec 2020	864
24 Dec 2020	840
25 Dec 2020	900
26 Dec 2020	890
27 Dec 2020	878
28 Dec 2020	877
29 Dec 2020	846
30 Dec 2020	859
31 Dec 2020	815

Successful requests from other companies

Percentage error rate - This information shows the percentage of errors that occurred when we received requests from companies you asked us to share your data with, or that you allowed to make a payment for you or check you had enough money available to make a payment.

Date	Open Banking Service
01 Oct 2020	0.1%
02 Oct 2020	0.1%
03 Oct 2020	0.1%
04 Oct 2020	0.1%
05 Oct 2020	0.1%
06 Oct 2020	0.0%
07 Oct 2020	0.1%
08 Oct 2020	0.1%
09 Oct 2020	0.4%
10 Oct 2020	0.1%
11 Oct 2020	0.0%
12 Oct 2020	0.1%
13 Oct 2020	0.1%
14 Oct 2020	0.0%
15 Oct 2020	0.1%
16 Oct 2020	0.3%
17 Oct 2020	0.1%
18 Oct 2020	0.0%
19 Oct 2020	5.6%
20 Oct 2020	0.0%
21 Oct 2020	0.0%
22 Oct 2020	0.3%
23 Oct 2020	2.1%
24 Oct 2020	0.1%
25 Oct 2020	6.6%
26 Oct 2020	0.8%
27 Oct 2020	0.1%
28 Oct 2020	0.1%
29 Oct 2020	0.2%
30 Oct 2020	0.1%
31 Oct 2020	0.0%
01 Nov 2020	0.0%
02 Nov 2020	0.0%
03 Nov 2020	0.1%
04 Nov 2020	0.2%
05 Nov 2020	0.5%
06 Nov 2020	0.1%
07 Nov 2020	0.0%
08 Nov 2020	0.2%
09 Nov 2020	0.1%
10 Nov 2020	0.1%
11 Nov 2020	0.1%
12 Nov 2020	0.1%
13 Nov 2020	0.2%
14 Nov 2020	0.2%
15 Nov 2020	0.1%
16 Nov 2020	0.1%
17 Nov 2020	0.1%
18 Nov 2020	0.2%
19 Nov 2020	0.1%
20 Nov 2020	0.1%
21 Nov 2020	0.3%
22 Nov 2020	1.0%
23 Nov 2020	0.2%
24 Nov 2020	0.1%
25 Nov 2020	0.1%
26 Nov 2020	1.2%
27 Nov 2020	0.1%
28 Nov 2020	0.2%
29 Nov 2020	0.0%
30 Nov 2020	0.1%
01 Dec 2020	0.1%
02 Dec 2020	0.1%
03 Dec 2020	0.2%
04 Dec 2020	0.2%
05 Dec 2020	0.3%
06 Dec 2020	0.1%
07 Dec 2020	1.4%
08 Dec 2020	0.1%
09 Dec 2020	0.1%
10 Dec 2020	0.1%
11 Dec 2020	0.1%
12 Dec 2020	0.3%
13 Dec 2020	0.4%
14 Dec 2020	0.1%
15 Dec 2020	2.5%
16 Dec 2020	0.1%
17 Dec 2020	0.1%
18 Dec 2020	0.1%
19 Dec 2020	0.0%
20 Dec 2020	0.0%
21 Dec 2020	0.0%
22 Dec 2020	0.0%
23 Dec 2020	0.0%

24 Dec 2020	0.0%
25 Dec 2020	0.0%
26 Dec 2020	0.0%
27 Dec 2020	0.0%
28 Dec 2020	0.0%
29 Dec 2020	0.0%
30 Dec 2020	0.0%
31 Dec 2020	0.1%